



2021 RARE Drug Development Symposium FAQ's

Thank you for your interest in the 2021 RARE Drug Development Symposium. Below you will find answers to most of your questions. If you do not find an answer to your question, please do not hesitate to reach out to us at events@globalgenes.org.

General

What is the 2021 RARE Drug Development Symposium?

The RARE Drug Development Symposium is a two-day interactive event in partnership with The Penn Medicine Orphan Disease Center that focuses on educating both beginners and advanced participants on the drug development process. Here we will discuss the landscape of rare drug development, interact with experts, patients, and advocates in the field, and ultimately discover your role in advancing drug therapies and educating yourself on the complex world of rare disease drug development.

Who is the audience for the RARE Drug Development Symposium?

Typical audience members include patients, advocates, industry and researchers. Breakout sessions are open to all audiences. Select breakout sessions are recommended for Patients/Advocates or Young Investigators/Researchers. Please see the [agenda](#) for more information regarding recommended breakout sessions.

- [Sessions Recommended for Patients/Advocates](#): Designed to provide insights for patients and advocates on how to engage in and drive research activities through preclinical, translational, and clinical pathways.
- [Sessions Recommended for Young Investigators/Researchers](#): Designed for researchers currently or looking to begin working in the area of rare disease at academic research centers.

When will the 2021 RARE Drug Development Symposium take place?

The Symposium will still be taking place on June 10-11, 2021 with an optional pre-conference workshop on June 9. [View the agenda](#).

What will be the format of the 2021 RARE Drug Development Symposium?

The RARE Drug Development Symposium will be hosted in a virtual conference setting. The Symposium includes two days of interactive learning from rare disease experts with an optional pre-conference workshop. You will have the opportunity to attend webinar-style sessions, poster presentations and networking sessions.

What equipment will I need to participate virtually?

You will need an internet connection and a computer, tablet or smartphone.



What type of content can I expect to see?

For session topics and descriptions, please see the [agenda](#). Sessions will focus on key challenges in advancing rare disease research, including strategies for small patient populations, government funding resources, multi-stakeholder collaborations, translational research and advances in therapeutic modalities.

Registration

How do I register?

You can register for the 2021 RARE Drug Development Symposium [here](#).

How much is the registration fee?

Patient, Caregiver, Advocate, Study Coordinator: \$50

Healthcare Professional, Non-Industry Researcher, Government: \$75

Corporate/Industry: \$175

What is included in my registration?

Included in your registration is access to all sessions, poster presentations and networking opportunities.

How do I access the event after registering?

After completing your registration, you will receive a link via email prior to the event for easy access. Please note, when clicking the link you may be prompted to enter the email address associated with your registration before entering the event.

How do I make a correction or change to my registration?

Please email us your requested change at events@globalgenes.org with the following information:

1. The event name
2. Your full name and email address used to register for the event
3. The changes you would like to be made

I lost my registration confirmation. How can I have my registration confirmation resent to me?

Please email us your request at events@globalgenes.org.

What is the registration cancellation policy for the 2021 RARE Drug Development Symposium?

A 50% refund will be issued prior to May 26, 2021. After May 26, 2021, there will be no refunds issued. If you would like to cancel your registration, please send us an email events@globalgenes.org.



Can I transfer my registration if I can no longer attend?

Yes. If you'd like to transfer your registration to another participant, please send us an email at events@globalgenes.org with your substitution request. In the email, we ask that you provide the following information:

1. The event name
2. Your full name and email address used to register for the event
3. The full name and email address of the person you would like to transfer the registration to

What is your Privacy Policy?

Please review our terms and conditions [here](#).

Sessions

Are sessions live or recorded?

Sessions will be hosted live and provide opportunities for brief Q&A sessions throughout.

What if I miss a live session?

All sessions will be recorded and will be made exclusively available on the RARE Portal [here](#) for four weeks after the event. To view the recordings on the RARE Portal please log into or create your RARE Portal account by clicking on the "Login/Register" button at the top right corner.

Please Note: The RARE Portal is intended for patients, caregivers and advocates only. Recordings will be made available on our Global Genes YouTube page one month after the event ends.

Am I able to ask a speaker or presenter questions?

There will be a digital Q&A box available throughout the event where you can type any questions you have as they come up.

What if my question is not answered during the live session?

If your question is not answered live, we will do our best to respond and answer your question within 48 hours from either the speaker or a Global Genes staff member.

Sponsorship Information

What sponsorship opportunities are available?

Please fill out [this inquiry form](#) to view sponsorship opportunities.

Who can I contact for information about sponsorship opportunities for this event?

For information about sponsorship opportunities, please contact Kathy O'Connor at kathyo@globalgenes.org. If you are already a sponsor and have any questions about this new virtual event, please feel free to reach out to Kathy as well for more details. Thank you for your support!



1:1 Meeting/Networking

How can I network with other attendees?

There will be several opportunities to network with other attendees in the virtual event space.

1. Each session will have a chat box and live Q&A box
2. Networking round tables
3. 1:1 chat with other attendees
4. Engage in event discussion boards

Please note, you must opt into sharing your contact information with others when you register for the event. If you choose not to opt into sharing your contact information, other attendees will not be able to find you in the virtual networking sessions.

Poster Presentations

Will there be poster presentations?

Yes, please see [agenda](#) for poster presentation times. Poster presenters will be available for Q&A during scheduled times and posters are available for viewing throughout the program.

How will I be able to view the poster presentations?

Once in the virtual event, enter into the poster presentations by clicking "Posters" in the navigation menu.

How do I submit a poster abstract?

To submit an abstract, please [review the online guidelines and submission form](#).

How will I interact with the poster presenters?

You will be able to live chat with the poster presenters throughout the event. You will be able to download a PDF of the poster and additional documents provided by the presenter.

Are the poster presentations going to be available to download?

Yes, you will be able to download a PDF of the poster.

My question is not listed here. Who do I contact for additional information or questions about poster presentations?

Please contact annew@globalgenes.org for more information regarding poster presentations.