



RARE Patient Advocacy Summit Exhibitor FAQ

1. Who should I contact if I have questions regarding exhibit space?

Contact us at kaylac@globalgenes.org

2. What is included in the booth?

- (1) Six Foot Table
- (2) Chairs
- (1) Wastebasket
- (2) complimentary conference pass. All additional exhibit conference passes will need to be purchased at the conference registration rate at the time. All conference passes allow entrance to all tracks, meal functions and events.
- Logo on event website
- Logo in event conference guide
- Logo on onsite event signage

3. What are official exhibit dates and hours?

Monday, September 12

- 5:30pm - 7:30pm: Welcome Reception & Exhibit Hall

Tuesday, September 13

- 7:45am - 9:00am: Breakfast & Exhibit Hall
- 10:15am - 10:45am: AM Break & Exhibit Hall
- 11:45am - 12:45pm: Lunch & Exhibit Hall
- 3:00pm - 3:30pm: PM Break & Exhibit Hall

Wednesday, September 14

- 8:00am - 9:30am: Breakfast & Exhibit Hall
- 12:00pm - 1:15pm: Lunch & Exhibit Hall
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4. What are the set up and move out dates and hours?

Set Up

- Monday, September 12 from 8:00am - 3:00pm

Move Out

- Wednesday, September 14 at 1:15pm

5. What are the on-site registration dates and hours?

Monday, September 12

- Registration is open from 12:00pm - 7:00pm

Tuesday, September 13

- Registration is open from 7:15am - 5:00pm

Wednesday, September 14

- Registration is open from 7:15am - 4:00pm

6. When can I register my booth personnel?



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Instructions for registration for Exhibit Booth Personnel will be sent once payment is processed and terms and conditions document is signed.

- 7. Where can booth and company personnel pick up badges on-site?**
Badges will be available for pick up at the event registration kiosk in the Town & Country Ballroom Foyer starting at 1:00pm on Monday, September 12th.
- 8. How many badges are included with my booth?**
Each exhibiting company or organization is entitled to **two (2)** complimentary full access conference pass. All additional exhibit conference passes will need to be purchased at the conference registration rate at the time. All conference passes allow entrance to all tracks, meal functions and events.
- 9. Can exhibitors attend sessions?**
Exhibit Personnel Badges allow admittance into all sessions and events. However, there must be at least one person present at your booth throughout exhibiting hours.
- 10. Is there an exhibit hall-only registration fee?**
No, in order to visit the exhibits, a visitor must purchase a full conference pass.
- 11. What advertising and sponsorship opportunities are available for exhibitors?**
Please contact Kathy O'Connor at kathyo@globalgenes.org for more information on advertising and sponsorship opportunities.
- 12. What is the official hotel for the 2022 RARE Patient Advocacy Summit?**
Global Genes has secured a block of rooms at the Town and Country San Diego. For more information about hotel availability and hotel reservations [click here](#). The deadline to book a room in the room block is August 11, 2022, or until rooms are sold out.
- 13. Does the booth need to be manned at all times?**
One member from your company or foundation will be required to be present at the booth at all times during exhibiting hours.
- 14. Will any meals be provided for exhibitors?**
With your full conference pass all attendee meals will also be included. Times and locations for all meals will be listed on the agenda.
- 15. Where is my booth located?**
Exhibitor space will be located in the Golden State Ballroom. Booths are sold on a first-come, first-served basis.
- 16. Will AV be provided at the booths?**
Upon receipt of payment, you will receive an exhibitor kit to order any additional AV equipment.
- 17. Can I ship materials directly to the Town & Country Inn?**
Shipping information will be included in the exhibitor service kit.